

Terms and Conditions

Application and entire agreement

1. These Terms and Conditions apply to the provision of the services detailed in our estimate (services) by My Local Handyman, a sole trader company based Wales whose registered office is at 8 St Curigs Gardens, Langstone, Newport, NP18 2BR. (we or us or service partner) to the person buying the services (you or customer)
2. You are deemed to have accepted the Terms and conditions when you accept our estimate or from the date of any performance of the services (whichever happens earlier) and these Terms and Conditions and our estimate (the contract) are the entire agreement between us.
3. You acknowledge that you have not relied on any statement, promise or representation made of given by or on our behalf. These Conditions apply to the Contract to the exclusion of any other terms that you try to impose or incorporate, or which are implied by trade, custom, practise or course of dealing.

Interpretation

4. A “business day” means any day other than a Saturday, Sunday or bank holiday in England and Wales
5. The headings in these Terms and Conditions are for convenience only and do not affect their interpretation
6. Words imparting the singular number shall include the plural and vice-versa

Services

7. We warrant that we will use reasonable care and skill in our performance of the services which will comply with the estimate, including and specification in all material respects. We can make any changes to the Services which are necessary to comply with any applicable law or safety requirement and we will notify you if this is necessary
8. We will use or reasonable endeavours to complete the performance of the services within the time agreed or as set out in the estimate; however, time shall not be of the essence in the performance of our obligations.
9. All of these Terms and Conditions apply to the supply of any goods as well as services unless we specify otherwise.

Your Obligations

10. You must obtain any permissions, consents, licences or otherwise that we need and must give us with access to any and all relevant information, materials, properties and any other matters which we need to provide the services

11. If you do not comply with clause 10 we can terminate the service

12. We are not liable for any delay or failure to provide the services if this is caused by your failure to comply with the provisions of this section (Your obligations)

Fees

13. The fees (Fees) for the services are set out in the estimate and are on a time and materials basis.

14. In additions to the fees, we can recover from you a) reasonable incidental expenses including but not limited to, travelling expenses, hotel costs, subsistence and any other associated expenses, b) the cost of services provided by third parties and required by us for the performance of the services, and c) the cost of any materials required for the provision of the services.

14a. A 50% deposit may be required for any services estimated over £1,000. This is payable prior to any service or materials are supplied.

15. You must pay us for any additional services provided by us that are not specified in the estimate in accordance with our then current, applicable daily rate in effect at the time of performance or such other rate as may be agreed between us. The provisions of clause 14 also apply to these additional services.

16. The fees are inclusive of any applicable VAT and other taxes or levies which are imposed or charged by any competent authority.

Cancellation and amendment

17. We can withdraw, cancel or amend a estimate if it has not been accepted by you, or if the services have not started, within a period of 7 days from the date of the estimate, (unless the estimate has been withdrawn)

18. Either we or you can cancel an order for any reason prior to your acceptance (or rejection) of the estimate

19. If you want to amend any details of the services you must tell us in writing as soon as possible. We will use reasonable endeavours to make any required changes and additional costs will be included in the fee and invoiced to you.

20. If, due to circumstance beyond our control, including those set out in the clause below (Circumstance beyond a party's control), we have to make any change in the services or how

they are provided, we will notify you immediately. We will use reasonable endeavours to keep any such changes to a minimum.

Payment

21. We will invoice you for payment of the Fees either: a. When we have completed the services; or b. On the invoice dates set out in the estimate

22. You must pay the Fees due within 7 days of the date of our invoice or otherwise in accordance with and credit terms agreed between us.

23. Time for payment shall be of the essence of the contract

24. Without limiting any other right or remedy we have the statutory interest, if you do not pay within the period set out above, we will charge you the interested rate of 8% per annum above the base lending rate of the Bank of England from time to time plus compensation for debt recovery costs under the Late Payment legislation on the amount outstanding until payment is received in full

25. All payments due under these terms and conditions must be made in full without any deduction or withholding except as required by law and neither of us can assert any credit, set-off or counterclaim against the other in order to justify withholding payment of any such amount in whole or in part

26. If you do not pay within the period set out above, we can suspend any further provision of the services and cancel any future services which have been order by, or otherwise arranged with you.

27. Receipts for payments will be issued by us only at your request

28. All payments must be made in British Pound Sterling unless otherwise agreed in writing between us.

Sub-Contracting and assignment

29. We can at any time assign, transfer, charge, subcontract or deal in any other manner with all or any of our rights under these Terms and Conditions and can subcontract or delegate in any manner any or all of our obligations to any third party.

30. You must not, without or prior written consent, assign, transfer, charge, subcontract or deal in any manner with all or any of your rights or obligations under these Terms and Conditions.

Termination

31. We can terminate the provision of the Services immediately if you:

- a. Commit a material breach of your obligations under these terms and conditions; or
- b. Fail to make pay any amount due under the contract on the due date for payment; or
- c. Are or become or, in our reasonable opinion, are about to become, the subject of a bankruptcy order or take advantage of any other statutory provision for the relief of insolvent debtor; or
- d. Enter into a voluntary arrangement under Part 1 of the insolvency Act 1986, or any other scheme or arrangement is made with its creditors; or
- e. Convene any meeting of your creditors, enter into voluntary or compulsory liquidation, have a receiver, manager, administrator or administrative receiver appointed in respect of your assets or undertakings or any part of them, any documents are filed with the court for the appointment of an administrator in respect of you, notice of intention to appoint an administrator is given by you or any of your directors or by a qualifying floating charge holder (as defined in para. 14 of schedule B1 of the Insolvency Act 1986) a resolution is passed or petition presents to any court for your winding up or for the granting of an administration order in respect of you, or any proceedings are commenced relating to you insolvency or possible insolvency.

Intellectual Property

32. We reserve all copyright and any other intellectual property rights which may subsist in any goods supplied in connection with the provision of the services. We reserved the right to take any appropriate action to restrain or prevent the infringement of such intellectual property rights.

Liability and indemnity

33. Our liability under these Terms and Conditions, and in breach of statutory duty, and in tort or misrepresentation or otherwise, shall be limited as set out in this section

34. The total amount of liability is limited to the total amount of Fees payable by you under the contract.

35. We are not liable (whether caused by our employees, agents, or otherwise) in connection with our provision of the services or the performance of any of our other obligations under these Terms and Conditions or the estimate for:

- a. Any indirect, special or consequential loss, damage, costs or expenses; or
- b. Any loss of profits; loss of anticipated profits; loss of business; loss of data; loss of reputations or goodwill; business interruptions; or, other third party claims; or
- c. Any failure to perform any of our obligations if such delay or failure is due to any cause beyond our reasonable control; or
- d. Any losses caused directly or indirectly by any failure or your breach in relation to your obligations; or
- e. Any losses arising directly or indirectly from the choice of Services and how they will meet your requirements or your use of the Services or any goods supplied in connection with the services

36. You must indemnify us against all damages, costs, claims and expenses suffered by us arising from any loss or damage to any equipment (including that belonging to third parties) caused by you or your agents or employees.

37. Nothing in these Terms and Conditions shall limit or exclude our liability for death or personal injury caused by our negligence, or for any fraudulent misrepresentation or for any other matters for which it would be unlawful to exclude or limit liability.

Data Protection

38. When supplying the Service to the Customer, the Service Provider may gain access to and/or acquire the ability to transfer, store or process personal data of employees of the customer

39. The parties agree that where such processing of personal data takes place the customer shall be the 'data controller' and the Service Provider shall be the 'data processor' as defined in the general data protection regulation (GDPR) and may be amended, extended and/or re-enacted from time to time.

40. For the avoidance of doubt, 'Personal Data', 'Processing', 'Data Controller' and 'Data Subject' shall have the same meaning as in the GDPR

41. The Service Provider shall only Process Personal Data to the extent reasonably required to enable it to supply the Services as mentioned in these Terms and Conditions or as requested by and agreed with the Customer, shall not return any Personal Data longer than necessary for the processing and refrain from processing any personal data for its own or for any third party's purposes

42. The Service Provider shall not disclose Personal Data to any third parties other than employees, directors, agents, subcontractors or advisors on a strict 'need-to-know' basis and

only under the same (or more extensive) conditions as set out in these terms and conditions or to the extent required by applicable legislation and/or regulations

43. The Service Provider shall implement and maintain technical and organisational security measure as are required to protect Personal Data Processed by the Service Provider on behalf of the Customer

44. Further information about the Service Providers approach to data protection are specified in its Data Protection policy, which can be found on our website. For any enquiries or complaints regarding data privacy, you can email: info@mylocalhandyman.uk

Circumstance beyond a party's control

45. Neither of us is liable for any failure or delay in performing our obligations where such failure or delay results from any cause that is beyond the reasonable control of that party. Such causes include, but are not limited to: industrial action, civil unrest, fire, flood, storms, earthquakes, acts of terrorism, acts of war, governmental action or any other event that is beyond control of the party in question. If the delay continues for a period of 90 days, either of us may terminate or cancel the services to be carried under these Terms and Conditions

Communications

46. All notices under these Terms and Conditions must be in writing and signed by, or on behalf of, the party giving notice (or a duly authorised office of that party)

47. Notices shall be deemed to have been duly given:

- a. When delivered, if delivered by courier or other messenger (including registered mail) during normal business hours of the recipient
- b. When sent, if transmitted by fax or email and a successful transmission report or return receipt is generated
- c. On the fifth business day following mailing, if mailed by national ordinary mail; or
- d. On the tenth business day following mailing, if delivered by airmail

48. All notices under these Terms and Conditions must be addressed to the most recent address, email address or fax number notified to the other party

No waiver

49. No delay, act of omission by a party exercising any right or remedy will be deemed a waiver of that, or any other, right or remedy nor stop further exercise of any other right, or remedy

Severance

50. If one or more of these Terms and Conditions is found to be unlawful, invalid or otherwise unenforceable, that/those provisions will be deemed severed from the remainder of these Terms and Conditions (which will remain valid and enforceable)

Law and jurisdiction

51. This agreement shall be governed by and interpreted according to the law of England and Wales and all disputes arising under the Agreement (including no contractual disputes or claims) shall be subject to the exclusive jurisdiction of the English and Welsh courts